

**UNITED STATES DISTRICT COURT
DISTRICT OF MASSACHUSETTS**

MANNY CHONG,)	
THANE GALLO,)	
)	
)	
and ALL OTHERS)	
SIMILARLY SITUATED,)	
)	Civil Action No. 20-cv-10844
)	
Plaintiffs,)	
)	
v.)	Jury Trial is Demanded
)	
NORTHEASTERN UNIVERSITY,)	
)	
Defendant.)	

SECOND AMENDED CLASS ACTION COMPLAINT

Plaintiffs Manny Chong and Thane Gallo, for themselves and for all others similarly situated, allege as follows:

NATURE OF THE ACTION

1. This is a putative class action case alleging breach of contract and, in the alternative, unjust enrichment. Mid-way through the Spring 2020 academic term, Defendant ceased providing any in-person instructional opportunities to Plaintiffs, along with thousands of other enrolled students, yet retained the entirety of the Spring 2020 tuition monies and facility fees that Plaintiffs and the other Class Members paid to Defendant with the expectation of receiving in-person instructional services for the entire academic term.

PARTIES, JURISDICTION, AND VENUE

2. Plaintiff Man chung (Manny) Chong is an individual who resides in Boston, Massachusetts. He is a 2018 graduate of Boston University. He is a citizen of Canada. Plaintiff

matriculated at Northeastern University (“Northeastern” or “the University”) in its Master of Science in Counseling Psychology program in Fall 2019 and expects to earn a Master of Science graduate degree in that program from the University in May 2021.

3. Plaintiff Thane Gallo is an individual who resides in Upper Saddle River, New Jersey. He is a citizen of New Jersey. Plaintiff matriculated at Northeastern in Fall 2019 in the Northeastern University College of Engineering and expects to earn a Bachelor of Science from the University in May 2023.

4. This Court has original jurisdiction over this action under the Class Action Fairness Act of 2005 (“CAFA”), 28 U.S.C. § 1332(d). Plaintiff Mr. Chong is a citizen of Canada, Plaintiff Gallo is a citizen of New Jersey, Defendant is a citizen of Massachusetts, the putative class size is greater than 100 persons, and the amount in controversy in the aggregate for the putative Class exceeds the sum or value of \$5 million exclusive of interest and costs.

5. Defendant Northeastern University (“Northeastern”) resides in and principally conducts its operations in Massachusetts.

6. This Court has personal jurisdiction over Defendant because Defendant conducts substantial commerce in Massachusetts. Roughly 18,000 undergraduate and 9,000 graduate students were enrolled in Northeastern University as of May 1, 2020.

7. Venue is proper in this District. Defendant transacts substantial business in this District, and acts alleged herein, including both Defendant’s acceptance of tuition monies and provision of in-course instruction, took place within this District during time periods pertinent to this Complaint.

FACTS

8. The principal campus of Northeastern University is located in Boston, Massachusetts.

The University also has smaller regional campuses in Charlotte, NC, Seattle, WA, San Francisco, CA, and Toronto, Canada.

9. On January 5, 2020, Mr. Chong executed an “Annual Financial Responsibility Agreement” with Northeastern. That Agreement provided:

In exchange for the opportunity to enroll at Northeastern, to receive educational services, and for other valuable consideration, I agree to the following terms and conditions:

PAYMENT OF FEES/PROMISE TO PAY

...I accept full responsibility to pay all tuition, fees and other associated costs assessed as a result of my registration and/or receipt of services...

“Educational services” is not a defined term under the agreement.

10. Mr. Gallo executed an Annual Financial Responsibility Agreement on January 4, 2020 containing the same quoted terms. The Annual Financial Responsibility Agreement signed by Mr. Gallo was identical to that signed by Mr. Chong.

11. Mr. Chong did pay a total of \$23,400.00 to Northeastern for Spring 2020 tuition, plus \$16.00 for a graduate student activity fee, \$60.00 for a recreation Fee, and \$70.00 for a student center Fee, across two payments made to Northeastern on Dec. 26, 2019 and Dec. 27, 2019. Mr. Gallo did pay a total of \$26,210.00 to Northeastern for Spring 2020 tuition, plus \$71.00 for a student activity fee, \$310.00 for an undergraduate student fee, \$60.00 for a campus recreation fee, and \$70.00 for a Student Center Fee, all on or before January 10, 2020.

12. As of January 5, 2020, Northeastern did not permit its students to fulfill those course requirements necessary to obtain a Master’s degree in Counseling Psychology via enrollment in a course with a delivery format consisting solely of on-line instruction.

13. As of January 5, 2020, Northeastern did not permit its students to fulfill those course

requirements necessary to obtain a College of Engineering undergraduate degree via enrollment in courses with a delivery format consisting solely of on-line instruction.

14. As of January 5, 2020, the course descriptions for each of Mr. Chong and Mr. Gallo's Spring 2020 courses supplied by the Northeastern Registrar provided that each of those courses would be taught within an assigned room in specific buildings—Ryder Hall (as to Mr. Chong), and Kariotis Hall, Hurtig Hall, Richards Hall, and Behrakis Center (as to Mr. Gallo)—on Northeastern's Boston campus.

15. Mr. Chong attended each of the five courses in which he enrolled for the Spring 2020 term on the Northeastern campus in Boston, MA between January 6, 2020 and March 11, 2020.

16. Mr. Gallo attended each of the four courses in which he enrolled for the Spring 2020 term on the Northeastern campus in Boston, MA between January 6, 2020 and March 11, 2020. One of Mr. Gallo's four courses was offered in two segments ("Cornerstone 1" and "Cornerstone 2" of Engineering).

17. Northeastern University President Joseph Aoun announced in an email to students on March 11, 2020 that all Spring 2020 courses offered by Northeastern would be taught online beginning March 12, 2020 for the remainder of the semester, in response to the spread of the Covid-19 virus.

18. Northeastern markets the virtues of its campus facilities to prospective students. *Inter alia*, the University encourages prospective students to take in-person tours prior to enrolling. With regard to the Boston campus, the University urges prospective enrollees to take a "1-hour tour of campus to show you academic and research areas, a...residence hall, and the recreation centers." (<https://www.northeastern.edu/admissions/connect/visit/>)

19. Instruction supplied substantially or entirely online has been recognized as

pedagogically inferior by, *inter alia*, the Commission on Accreditation of the American Psychological Association (which provides accreditation for Northeastern's Counseling Psychology PhD-level program) in its Guidelines and Principles ("G&P") for Accreditation of Programs in Professional Psychology. Those guidelines provide that "a doctoral program delivering education and training substantially or completely by distance [online] education...could not be accredited," for the reason that "face-to-face, in-person interaction between faculty members and students is necessary to achieve many essential components of the G&P that are critical to education and training in professional psychology, including socialization and peer interaction, faculty role modeling, and the development and assessment of competencies."

20. Instruction supplied substantially or entirely online, and by this Defendant during the second half of the Spring 2020 semester, has been publicly recognized as pedagogically inferior by numerous Northeastern students, including Plaintiff Chong. As part of a petition that Mr. Chong created on March 21, 2020 formally requesting a partial tuition refund, Plaintiff Chong stated: "NEU students are not receiving the same quality education online, when facilities have been shutdown and in-person classes suspended for the remainder of the 2020 Spring semester[.]" Numerous other Northeastern students have publicly commented similarly. Ex. A.

21. Defendant advertises that the Northeastern University College of Engineering is a "leader in experiential education," and "designed" around "rigorous classroom study." <https://coe.northeastern.edu/about/>. A total of 3,991 undergraduate students were enrolled in the College of Engineering as of Fall 2019. *Id.*

22. Since March 12, 2020, neither Plaintiff has been able to access Northeastern's on-campus facilities and resources, including the campus' classrooms, laboratories, library (along with the assembled hard copy academic resources there), the campus student center, nor the campus'

three fitness facilities. As well, Plaintiff Gallo was unable to access the Northeastern campus First Year Learning & Innovation Center, a workspace with tools and materials which students, including Mr. Gallo, used prior to March 12, 2020 to create prototypes for engineering projects.

23. During the Spring 2020 term, Mr. Gallo was enrolled in: two engineering courses; Calculus 2 for Science and Engineering; and East Asian Studies. After March 11, 2020, Mr. Gallo's East Asian Studies professor would email notes to students in lieu of lectures, meaning the total weekly instruction time for such course was reduced to zero until the end of the semester.

24. Both Plaintiffs lost valuable opportunities to interact in person with classmates and professors after March 11, 2020, for the remainder of the Spring 2020 term.

25. As of 2019, upon information and belief, Northeastern had an endowment exceeding \$1.0 billion.

CLASS ACTION ALLEGATIONS

26. Plaintiffs sue on their own behalf and on behalf of three classes of persons under Rule 23 of the Federal Rules of Civil Procedure.

27. Subject to modification after discovery and case development, the first putative Class (the "Tuition Class") is tentatively defined as:

All Northeastern University students who attended one or more courses in-person for credit on a Northeastern campus between January 1, 2020 and March 11, 2020 (during the 'Spring 2020 Semester'), and paid tuition monies to Northeastern for the Spring 2020 Semester on or before March 11, 2020.

28. Excluded from the Tuition Class are the following individuals and/or entities: Defendant and its parents, subsidiaries, affiliates, officers and directors, current or former employees, and any entity in which Defendant has a controlling interest; all individuals who make a timely election to be excluded from this proceeding using the correct protocol for opting out; any

and all federal, state or local governments; and all judges assigned to hear any aspect of this litigation, as well as their immediate family members.

29. Upon information and belief and based on information published by Defendant, including at <https://studentfinance.northeastern.edu/billing-payments/tuition-and-fees/fee-descriptions/>, all or nearly all graduate students who attended one or more courses in-person for credit on a Northeastern campus between January 1, 2020 and March 11, 2020 paid Northeastern a Graduate Student Activity Fee equaling or exceeding \$16.00, a Recreation Fee equaling or exceeding \$60.00, and a Student Center Fee equaling or exceeding \$70.00, on or prior to March 11, 2020.

30. Upon information and belief, all or nearly all undergraduate students who attended one or more courses in-person for credit on a Northeastern campus between January 1, 2020 and March 11, 2020 paid Northeastern a student activity fee equaling or exceeding \$71.00, an undergraduate student fee equaling or exceeding \$310.00, a campus recreation fee equaling or exceeding \$60.00, and a Student Center Fee equaling or exceeding \$70.00, on or prior to March 11, 2020.

31. Subject to modification after discovery and case development, the second putative Class (the “Undergraduate Fees Class”) is tentatively defined as:

All Northeastern University undergraduate students who paid Northeastern a student activity fee, an undergraduate student fee, a campus recreation fee, and a student center fee on or before March 11, 2020, and who were enrolled in one or more courses for credit on a Northeastern campus between January 1, 2020 and March 11, 2020 (during the ‘Spring 2020 Semester’).

32. Excluded from the Undergraduate Fees Class are the following individuals and/or entities: Defendant and its parents, subsidiaries, affiliates, officers and directors, current or former

employees, and any entity in which Defendant has a controlling interest; all individuals who make a timely election to be excluded from this proceeding using the correct protocol for opting out; any and all federal, state or local governments; and all judges assigned to hear any aspect of this litigation, as well as their immediate family members.

33. Subject to modification after discovery and case development, the third putative Class (the “Graduate Fees Class”) is tentatively defined as:

All Northeastern University graduate students who paid Northeastern a student activity fee, a recreation fee, and a student center fee on or before March 11, 2020, and who were enrolled in one or more courses for credit on a Northeastern campus between January 1, 2020 and March 11, 2020 (during the ‘Spring 2020 Semester’).

34. Excluded from the Graduate Fees Class are the following individuals and/or entities: Defendant and its parents, subsidiaries, affiliates, officers and directors, current or former employees, and any entity in which Defendant has a controlling interest; all individuals who make a timely election to be excluded from this proceeding using the correct protocol for opting out; any and all federal, state or local governments; and all judges assigned to hear any aspect of this litigation, as well as their immediate family members.

35. Prior to registering for courses at Northeastern for the Spring 2020 term, all Northeastern students executed a Financial Responsibility Agreement that included the same provision set forth at Paragraph 9 above.

36. For a period of several weeks and, upon information and belief, throughout the month of April 2020 and onward, tuition-paying Northeastern students were not and have not been able to access Northeastern’s on-campus facilities and resources, such as the campus’ classrooms, library (along with the assembled hard copy academic resources there), the campus student center, or the campus’ three fitness facilities.

37. Since March 12, 2020, no tuition-paying Northeastern student has received instruction from Northeastern faculty in-person.

38. Separate actions by individual members would risk inconsistent or varying judgments, which would establish incompatible standards of conduct for the Defendant and impair or impede Class Members' ability to pursue their claims to resolution.

39. Plaintiffs reserve the right to modify or amend the definition of the proposed Classes before the Court determines whether certification is appropriate.

40. Consistent with Federal Rule of Civil Procedure 23(a)(1), the proposed classes are so numerous that joinder of all members is impracticable. Upon information and belief, there are over 20,000 members of each proposed class in the United States. The precise number of separate individuals who are members of the Classes is readily identifiable and ascertainable based on Defendant's records.

41. Defendant engaged in a course of conduct giving rise to violations of the legal rights sought to be enforced uniformly by the Class Members. Similar or identical statutory violations, business practices, and injuries are involved. Therefore, individual questions, if any, pale in comparison to the numerous common questions presented.

42. Consistent with Federal Rule of Civil Procedure 23(a)(2), Plaintiffs' claims are typical of the Class claims, as they arise out of the same course of conduct and the same legal theories. Plaintiffs challenge Defendant's practices and conduct as to the Classes as a whole. The damages sought and injuries sustained by members of the Classes flow, in each instance, from a common nucleus of operative facts.

43. Consistent with Federal Rule of Civil Procedure 23(a)(3), the representative Plaintiffs' claims are typical of those of the Class, as all members of each putative Class are

similarly affected by Defendant's uniform conduct as alleged.

44. Consistent with Federal Rule of Civil Procedure 23(a)(4), Plaintiffs will fairly and adequately protect the interests of each putative class.

45. Given the similar nature of the Class Members' claims and the absence of material differences in the statute upon which the Class Members' claims are based, a class will be easily managed by the Court and the parties.

46. Defendant has acted and failed to act on grounds generally applicable to Plaintiffs and the other members of each Class, supporting the imposition of uniform relief to ensure compatible standards of conduct toward the members of each Class. Maintenance of the instant matter as a class action is therefore appropriate pursuant to Federal Rule of Civil Procedure 23(b)(2).

47. Questions of law and fact common to the Class Members predominate over questions affecting only individual members, including:

- a. whether Defendant breached its contracts with Plaintiffs and the other putative Class Members when it ceased providing in-person instruction on March 12, 2020 (as to the Tuition Class),
- b. whether Defendant has been unjustly enriched by retaining the entirety of the tuition monies collected from Plaintiffs and the putative Class Members, including for periods of instruction post-dating March 12, 2020 (as to the Tuition Class),
- c. whether Defendant breached its contracts with Plaintiff Gallo and the other putative Class Members when it ceased permitting access to any Northeastern student to its campus facilities, including its student center, with no on-campus activities conducted in any of those facilities, upon information and belief, from

late March 2020 onward (as to the Undergraduate Fees Class),

- d. whether Defendant has been unjustly enriched by retaining the entirety of the student activity fee, undergraduate student fee, campus recreation fee, and student center fee monies collected from Plaintiff Gallo and the putative Class Members, including for periods post-dating the closure of Defendant's campus, and cessation of campus activities, during the Spring 2020 term (as to the Undergraduate Fees Class).
- e. whether Defendant breached its contracts with Plaintiff Chong and the other putative Class Members when it ceased permitting access to any Northeastern student to its campus facilities, including its student center, with no on-campus activities conducted in any of those facilities, upon information and belief, from late March 2020 onward (as to the Graduate Fees Class),
- f. whether Defendant has been unjustly enriched by retaining the entirety of the activity fee, recreation fee, and student center fee monies collected from Plaintiff Chong and the putative Class Members, including for periods post-dating the closure of Defendant's campus, and cessation of campus activities, during the Spring 2020 term (as to the Graduate Fees Class).

48. A class action is superior to other available methods for fairly and efficiently adjudicating the controversy at hand. Maintenance of the instant matter as a class action is therefore appropriate pursuant to Federal Rule of Civil Procedure 23(b)(3).

49. Each class representative has no interests which conflict with or are adverse to those of the other Class Members.

50. Plaintiffs reserve the right to revise the above class definitions based on facts learned

in discovery.

**COUNT I – Breach of Contract
(Tuition Class)**

51. Plaintiffs incorporate by reference the allegations set forth above in paragraphs 1 through 50.

52. Plaintiff Mr. Chong and Northeastern University had an agreement in the form of the Financial Responsibility Agreement. Plaintiff Gallo and Northeastern University had an agreement in the form of the Financial Responsibility Agreement, as did all other Tuition Class Members in the form of a Financial Responsibility Agreement with Northeastern.

53. Mr. Chong's agreement with Northeastern, Mr. Gallo's agreement with Northeastern, and that of the other Tuition Class Members with Northeastern, is supported by valid consideration, including Plaintiffs' payment of tuition monies to Northeastern, and the other Tuition Class Members' payment of tuition monies to Northeastern.

54. Plaintiffs and the putative Tuition Class Members were ready, willing, and able to perform under the Annual Financial Responsibility Agreement.

55. Defendant breached its contract with Plaintiff, and each of its contracts with the putative Tuition Class Members, on March 12, 2020 when it ceased providing in-person instruction to Plaintiff, along with all other putative Tuition Class Members, for those courses in which Plaintiffs and the putative Tuition Class Members had been enrolled and for which Defendant had provided in-person instruction prior to March 12, 2020.

56. Plaintiffs and the putative Tuition Class Members sustained damages due to Defendant's breach. From March 12, 2020 onward, Plaintiffs and the Tuition Class Members have been deprived of the benefit of that in-person educational instruction which they paid for upon

contracting with Defendant. Further, for a period of several weeks dating to late March 2020, Plaintiffs and the Tuition Class Members have been deprived of any access to Defendant's campus facilities.

**COUNT II – Unjust Enrichment (Pled in the Alternative to Count I)
(Tuition Class)**

57. Plaintiffs incorporate by reference the allegations set forth above in paragraphs 1 through 50.

58. Defendant has retained tuition monies of the Plaintiffs and the putative Tuition Class Members for the Spring 2020 term against fundamental principles of justice.

59. Defendant has retained tuition monies of Plaintiffs and the putative Tuition Class Members for the Spring 2020 term against fundamental principles of equity and good conscience.

60. Defendant Northeastern University has been unjustly enriched in its retention of the entirety of Spring 2020 tuition monies paid by Plaintiffs and the Tuition Class Members for instructional services provided in an online format from March 12, 2020 onward, where Defendant provided instructional services in those same courses in an in-person format prior to March 12, 2020. As remedy for said unjust enrichment, Plaintiffs and the Class Members seek disgorgement.

**COUNT III– Breach of Contract
(Undergraduate Fees Class)**

61. Plaintiff Gallo incorporates by reference the allegations set forth above in paragraphs 1 through 50.

62. Plaintiff Gallo and Northeastern University had an agreement in the form of the Financial Responsibility Agreement, as did all other Undergraduate Fees Class Members in the form of a Financial Responsibility Agreement with Northeastern.

63. Mr. Gallo's agreement with Northeastern, and that of the other Undergraduate Fees

Class Members, is supported by valid consideration, including Plaintiff's payment of student activity fee, undergraduate student fee, campus recreation fee, and student center fee monies to Northeastern, and the other Undergraduate Fees Class Members' payment of student activity fee, undergraduate student fee, campus recreation fee, and student center fee monies to Northeastern.

64. Plaintiff Gallo and the putative Fees Class Members were ready, willing, and able to perform under the Annual Financial Responsibility Agreement.

65. Defendant breached its contract with Plaintiff Gallo, and each of its contracts with the putative Undergraduate Fees Class Members, in or around late March 2020, when it ceased permitting access to any Northeastern student to its campus facilities, including its student center, with no on-campus activities conducted in any of those facilities, upon information and belief, from late March 2020 onward.

66. Plaintiff Gallo and the putative Undergraduate Fees Class Members sustained damages due to Defendant's breach. For a period of several weeks dating to late March 2020, Plaintiff Gallo and the Undergraduate Fees Class Members were deprived of access to Defendant's campus facilities, including Defendant's student center, and were prohibited and prevented from partaking of any activity on any Defendant-owned or operated campus facility.

**COUNT IV – Unjust Enrichment (Pled in the Alternative to Count III)
(Undergraduate Fees Class)**

67. Plaintiff Gallo incorporates by reference the allegations set forth above in paragraphs 1 through 50.

68. Defendant has retained student activity fee, undergraduate student fee, campus recreation fee, and student center fee monies of Plaintiff Gallo and the putative Undergraduate Fees Class Members for the Spring 2020 term against fundamental principles of justice.

69. Defendant has retained student activity fee, recreation fee, and student center fee monies of Plaintiff Gallo and the putative Undergraduate Fees Class Members for the entire Spring 2020 term, including for periods when Plaintiff Gallo and the putative Undergraduate Fees Class Members could not access campus or participate in on-campus student activities, against fundamental principles of equity and good conscience.

70. Defendant Northeastern University has been unjustly enriched in its retention of the entirety of the student activity fee, recreation fee, and student center fee monies paid by Plaintiff Gallo and the Undergraduate Fees Class Members for the Spring 2020 term, where Defendant did not provide the Fees Class Members with access to any of Defendant's campus facilities (nor the attendant activities that otherwise would have been conducted in those facilities), and including Defendant's student center, for a period of several weeks, including all of April 2020. As remedy for said unjust enrichment, Plaintiff Gallo and the Undergraduate Fees Class Members seek disgorgement.

**COUNT V– Breach of Contract
(Graduate Fees Class)**

71. Plaintiff Chong incorporates by reference the allegations set forth above in paragraphs 1 through 50.

72. Plaintiff Chong and Northeastern University had an agreement in the form of the Financial Responsibility Agreement, as did all other Graduate Fees Class Members in the form of a Financial Responsibility Agreement with Northeastern.

73. Mr. Chong's agreement with Northeastern, and that of the other Graduate Fees Class Members, is supported by valid consideration, including Plaintiff's payment of activity fee, recreation fee, and student center fee monies to Northeastern, and the other Graduate Fees Class

Members' payment of activity fee, recreation fee, and student center fee monies to Northeastern.

74. Plaintiff Chong and the putative Graduate Fees Class Members were ready, willing, and able to perform under the Annual Financial Responsibility Agreement.

75. Defendant breached its contract with Plaintiff, and each of its contracts with the putative Graduate Fees Class Members, in or around late March 2020, when it ceased permitting access to any Northeastern student to its campus facilities, including its student center, with no on-campus activities conducted in any of those facilities, upon information and belief, from late March 2020 onward.

76. Plaintiff Chong and the putative Graduate Fees Class Members sustained damages due to Defendant's breach. For a period of several weeks dating to late March 2020, Plaintiff Chong and the Graduate Fees Class Members were deprived of access to Defendant's campus facilities, including Defendant's student center, and were prohibited and prevented from partaking of any activity on any Defendant-owned or operated campus facility.

**COUNT VI – Unjust Enrichment (Pled in the Alternative to Count V)
(Graduate Fees Class)**

77. Plaintiff Chong incorporates by reference the allegations set forth above in paragraphs 1 through 50.

78. Defendant has retained activity fee, recreation fee, and student center fee monies of Plaintiff Chong and the putative Graduate Fees Class Members for the Spring 2020 term against fundamental principles of justice.

79. Defendant has retained student activity fee, recreation fee, and student center fee monies of Plaintiff Chong and the putative Graduate Fees Class Members for the entire Spring 2020 term, including for periods when Plaintiff Chong and the putative Graduate Fees Class Members

could not access campus or participate in on-campus student activities, against fundamental principles of equity and good conscience.

80. Defendant Northeastern University has been unjustly enriched in its retention of the entirety of the student activity fee, recreation fee, and student center fee monies paid by Plaintiff Chong and the Fees Class Members for the Spring 2020 term, where Defendant did not provide the Graduate Fees Class Members with access to any of Defendant's campus facilities (nor the attendant activities that otherwise would have been conducted in those facilities), and including Defendant's student center, for a period of several weeks, including all of April 2020. As remedy for said unjust enrichment, Plaintiff Chong and the Graduate Fees Class Members seek disgorgement.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully request relief from this Court as follows:

- a. Certification of the action as a Class Action under Rule 23 of the Federal Rules of Civil Procedure, appointment of Plaintiffs Chong and Gallo as Class Representatives of the Tuition Class, of Plaintiff Chong as Class Representative of the Graduate Fees Class, of Plaintiff Gallo as Class Representative of the Undergraduate Fees Class, and appointment of counsel of record as Class Counsel;
- b. Judgment against Northeastern University for an amount to be determined by a jury at trial of this matter, for all damages suffered by Plaintiffs and the putative Class Members;
- c. An award for Plaintiffs' costs, expenses, and attorneys' fees based on creation of a common fund to the benefit of the class;
- d. Pre and post-judgment interest; and
- e. Any other relief as the Court may deem just and proper.

JURY DEMAND

Plaintiffs demand a jury trial on all issues triable by jury.

Respectfully submitted,

/s/ W. Clifton Holmes

W. Clifton Holmes
The Holmes Law Group, Ltd.
350 N. Orleans St.
Suite 9000N
Chicago, IL 60654
IL Bar No. 6305206
holmes@theholmeslawgroup.com
(312) 721-0779 (t)
Counsel for Plaintiffs Manny Chong and
Thane Gallo
(*pro hac vice*)

/s/ Douglas F. Hartman

Douglas F. Hartman, BBO# 642823
HARTMAN LAW, P.C.
10 Post Office Square, Suite 800 South
Boston, Massachusetts 02109
P: 617-807-0091
F: 617-507-8334
dhartman@hartmanlawpc.com
Counsel for Plaintiffs Manny Chong and
Thane Gallo

June 22, 2020

CERTIFICATE OF SERVICE

I hereby certify that on this 22nd of June, 2020, I caused to be served upon

Victoria L. Steinberg
Rebecca O'Brien
Todd & Weld LLP
One Federal Street
Boston, MA 02110
Counsel for Defendant Northeastern University

a copy of Plaintiff's Second Amended Complaint via CM/ECF.

/s/ W. Clifton Holmes

W. Clifton Holmes